When I Try To Activate, I Get Taken Back To The Serial Key Page

当我试着激活时，我被带回到序列号页面

**Symptoms**

* When I activate, I get taken back to the serial number page
* 当我试着激活时，我被带回到序列号页面
* I received a pop-up to say that my activation was successful. After clicking 'OK', the serial number page reopens and I cannot proceed
* 我收到一个说我激活成功的弹出窗口。点击OK后，序列号页面重新打开并且我不能继续

**Cause**

This error, involving an infinite loop of returns to the serial number page, is caused by a change to the time zone of the machine. Unity writes the last activation time/date, without recording the current time zone, in the settings (registry / plist). If the time zone is altered, Unity cannot activate successfully.

这个错误，产生了一个无限循环返回到序列号画面，是由机器的时区更改引起的。

Unity写入最后的激活时间/日期，但不记录当前地区，在设置(regist/plist)中。如果时区改变了，Unity则不能激活成功

**Resolution**

Our License Team are working on a fix for this at the moment. For now, the workaround is to delete the LSValue registry on windows or plist entry on mac. These are found in the locations listed below.

我们的许可证团队正在修复此问题。现在，解决方法是删除windows上的LSValue注册表或mac上的plist条目。都可以在下面列出的位置找到。

***Macintosh 4.x users:***

~/Library/Preferences/com.unity3d.UnityEditor4.x.plist -> LSValue

***Windows 4.x users:***

HKEY\_CURRENT\_USER\Software\Unity Technologies\Unity Editor 4.x\LSValue\_h916498513

1. Close the Unity Editor.

关闭Unity编辑器

1. Open *"Command Prompt"* as administartor

以管理员打开”命令行提示符”

1. Type "regedit" (without quote marks) inside command prompt then press Enter. The registry Editor will then appear

键入“regedit”（没有引号）并在命令提示符按下回车，然后将出现注册表编辑器

1. Navigate to HKEY\_CURRENT\_USER > Software > Unity Technologies > Unity Editor 4.x

导航到 HKEY\_CURRENT\_USER > Software > Unity Technologies > Unity Editor 4.x

1. Delete the file LSValue\_h916498513

删除文件LSValue\_h916498513

1. Open Unity Editor.

打开Unity编辑器

***Macintosh 5.x users:***

~/Library/Preferences/com.unity3d.UnityEditor5.x.plist -> LSValue

***Windows 5.x users:***

1. Close the Unity Editor.

关闭Unity编辑器

1. Open *"Command Prompt"* as administartor

以管理员打开”命令行提示符”

1. Type "regedit" (without quote marks) inside command prompt then press Enter. The registry Editor will then appear

键入“regedit”（没有引号）并在命令提示符按下回车，然后将出现注册表编辑器

1. Navigate to HKEY\_CURRENT\_USER > Software > Unity Technologies > Unity Editor 5.x

导航到 HKEY\_CURRENT\_USER > Software > Unity Technologies > Unity Editor 5.x

1. Delete the file LSValue\_h916498513

删除文件LSValue\_h916498513

1. Open Unity Editor.

打开Unity编辑器